

Steve,

I wanted to write to let you know how much I appreciate you and your crew for the great job you did on the windows, doors, and the wood trim, having you 'the company owner' on site daily, for a spot check, during the work was marvelous and truly shows how much you care about every project. However, even when you were not here the level of professionalism from your craftsmen was truly marvelous, they always paid attention to detail, cleaned up after themselves, and kept my wife and I informed about the progress of the job and answered our questions. When there was an unexpected situation encountered, the onsite craftsmen reached out to validate their findings with the office, then explained the situation in layman terms to my wife and I, there was never an attempt to proceed to just "get it done", they were always concerned about "doing it right." The other thing I sincerely loved about using Dorcus Construction is that the correct trade comes in for the task at hand, there were general construction men, woodworkers, electricians, and painters at the house for their individual tasks or together when needed, your craftsmen knew their level of professionalism and what their boundaries were. I know this level of effort doesn't "just happen", it is a result of extraordinary coordination from the entire team to include the estimators, schedulers, and the craftsmen working together behind the scenes. The Dorcus Construction level of professionalism has turned out a product that looks and functions as promised.

Thank you again for all your efforts and I look forward to our next project together.

Richard B.